



cTrack- Digitally Assign and Monitor Job/Asset Locations



Situation

- Operational efficiency needs to be improved. Trucks are late to appointments, vehicle and driver performance are difficult to quantify, and orders are going missing.

Challenges

- Monitoring of valuable assets in the field including workforce and vehicles.
- Customer satisfaction is low because they do not know when their delivery will arrive or if something has gone wrong.
- Delivery inventory goes missing and trucks can deviate from route without company knowledge

Solution Innovation

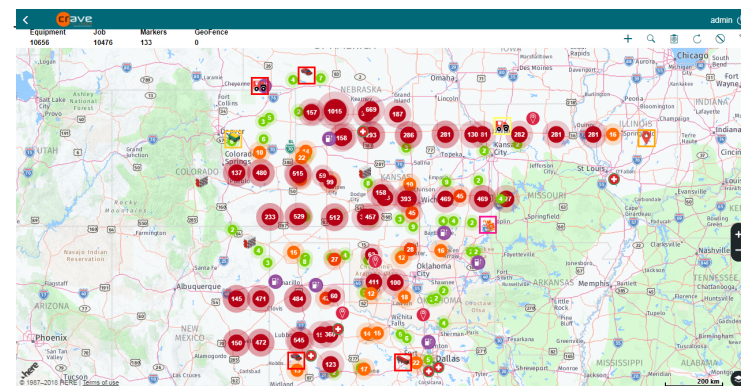
- SAP Cloud Platform integration.
- Track and monitor deliveries from end-to-end via mobile
- Novel features such as remote monitoring of asset health parameters with advanced analytics.
- Uses machine learning and GPS technology features such as bread crumb trail, vehicle immobilization, geo fencing, speeding, route deviations, etc.

Users

- Service technicians
- Field Workforce
- Managers

Value Drivers

- A disruptive app, pre-packaged to expedite the implementation time, ROI realization, and reduction in TCO up to 80%.
- Completely scalable technology that grows with the business.
- An app built with your business's specific needs and goals in mind. Improve operational efficiency through better asset management and real-time tracking
- Reduce overhead
- Track vehicle maintenance and asset health
- Hold employees accountable through trip reports and drive scorecards, reducing lost inventory and wasted hours
- Improve customer service
- In app barcode scanner and signature capture capabilities
- Fully configurable UI from the back-end
- Multi-lingual capabilities
- Fully responsive with iOS, Android, Tablet, etc. out of the box



Industry

- Utilities
- Public Sector
- Oil and Gas

LoB

- General

GTM Focus

- Americas
- EMEA
- APJ and GC
- MEE

Solution Environment

- SAP Cloud Platform (SAP CP)
- NetWeaver Gateway
- SAP Business One 9.1 and above or SAP ECC 6.0 and Above

References

- Success Story
- App Walkthrough Video
- Brochure

Check local availability and get app via SAP App Center

